



## HÄFELE (THAILAND) LIMITED

### Warranty Terms and Conditions Home Appliance Product and Kitchen Fitting

Product group	Installation	Remark	Repair		Remark
			Onsite	Walk-in	
Stainless steel sink	650.-	<ul style="list-style-type: none"> <li>Exclude faucet installation</li> <li>Drilling faucet holes costs an additional 600 baht per point.</li> <li>No installation of sink under top but provide installation advice.</li> </ul>	600.-	-	
Synthetic granite sink	650.-	<ul style="list-style-type: none"> <li>Exclude faucet installation</li> <li>Drilling faucet holes costs an additional 600 baht per point.</li> <li>No installation of sink under top but provide installation advice.</li> </ul>	600.-	-	
Food grinder	-		600.-	-	
Cold water faucet	650.-	<ul style="list-style-type: none"> <li>Exclude water inlet hose, stop valves.</li> </ul>	600.-	150.-	
Mix water faucet	1,000.-	<ul style="list-style-type: none"> <li>Exclude water inlet hose, stop valves.</li> <li>No installation of water filter systems.</li> </ul>	600.-	150.-	
Electric hob	650.-	<ul style="list-style-type: none"> <li>No built-in installation</li> <li>Exclude accessories (Breaker set, power cord, power plug)</li> <li>Area owner prepares The electrical system at The work site.</li> </ul>	600.-	450.-	
Gas hob	650.-	<ul style="list-style-type: none"> <li>No drilling to install the work site.</li> <li>Exclude equipment such as pressure regulator, gas line.</li> </ul>	600.-	450.-	
Freestand hob	2,400.-	<ul style="list-style-type: none"> <li>Exclude equipment such as pressure regulator</li> <li>Exclude accessories (Breaker set, power cord, power plug)</li> </ul>	600.-	450.-	
Tabletop hob	-		-	450.-	
Standard hood, Slimline Internal circulation system	900.-	<ul style="list-style-type: none"> <li>Exclude accessories (Breaker set, power cord, power plug)</li> <li>Exclude insect mask equipment, insect chimney connectors, electrical plugs, and all electrical systems.</li> <li>Additional flexible pipe, charge 300 baht per meter (less than 1 meter, charge 1 meter)</li> <li>In the case of prefabricated walls (Precast), The customers must prepare holes to drill into the wall themselves.</li> <li>In the case of needing to drill additional holes, the charge is 500-700 baht per hole, depending on the actual jobsite conditions at the discretion of the technician team.</li> <li>In the case of a marble wall or the job site is not ready for installation. There is an entrance fee of 400 baht.</li> </ul>	600.-	-	



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Standard hood, Slimline External circulation system	1,300.-	<ul style="list-style-type: none"> <li>Includes drilling 1 hole in the wall, 1 meter long flexible pipe.</li> <li>Exclude accessories (Breaker set, power cord, power plug)</li> <li>Exclude insect mask equipment, insect chimney connectors, electrical plugs, and all electrical systems.</li> <li>Additional flexible pipe, charge 300 baht per meter (less than 1 meter, charge 1 meter)</li> <li>In the case of prefabricated walls (Precast), The customers must prepare holes to drill into the wall themselves.</li> <li>In the case of needing to drill additional holes, the charge is 500-700 baht per hole, depending on the actual jobsite conditions at the discretion of the technician team.</li> <li>In the case of a marble wall or the job site is not ready for installation. There is an entrance fee of 400 baht.</li> </ul>	600.-	-	
Wall-mounted range hood Internal circulation system	900.-	<ul style="list-style-type: none"> <li>Exclude accessories (Breaker set, power cord, power plug)</li> <li>Exclude insect mask equipment, insect chimney connectors, electrical plugs, and all electrical systems.</li> <li>Additional flexible pipe, charge 300 baht per meter (less than 1 meter, charge 1 meter)</li> <li>In the case of prefabricated walls (Precast), The customers must prepare holes to drill into the wall themselves.</li> <li>In the case of needing to drill additional holes, the charge is 500-700 baht per hole, depending on the actual jobsite conditions at the discretion of the technician team.</li> <li>In the case of a marble wall or the job site is not ready for installation. There is an entrance fee of 400 baht.</li> </ul>	600.-	-	
Wall-mounted range hood External circulation system	1,300.-	<ul style="list-style-type: none"> <li>Exclude accessories (Breaker set, power cord, power plug)</li> <li>Exclude insect mask equipment, insect chimney connectors, electrical plugs, and all electrical systems.</li> <li>Additional flexible pipe, charge 300 baht per meter (less than 1 meter, charge 1 meter)</li> <li>In the case of prefabricated walls (Precast), The customers must prepare holes to drill into the wall themselves.</li> <li>In the case of needing to drill additional holes, the charge is 500-700 baht per hole, depending on the actual jobsite conditions at the discretion of the technician team.</li> <li>In the case of a marble wall or the job site is not ready for installation. There is an entrance fee of 400 baht.</li> </ul>	600.-	-	



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Dual motor wall-mounted hood Internal circulation system	1,000.-	<ul style="list-style-type: none"> <li>Exclude accessories (Breaker set, power cord, power plug)</li> <li>Exclude insect mask equipment, insect chimney connectors, electrical plugs, and all electrical systems.</li> <li>Additional flexible pipe, charge 300 baht per meter (less than 1 meter, charge 1 meter)</li> <li>In the case of prefabricated walls (Precast), The customers must prepare holes to drill into the wall themselves.</li> <li>In the case of needing to drill additional holes, the charge is 500-700 baht per hole, depending on the actual jobsite conditions at the discretion of the technician team.</li> <li>In the case of a marble wall or the job site is not ready for installation. There is an entrance fee of 400 baht.</li> </ul>	600.-	-	
Dual motor wall-mounted hood External circulation system	1,800.-	<ul style="list-style-type: none"> <li>Exclude accessories (Breaker set, power cord, power plug)</li> <li>Exclude insect mask equipment, insect chimney connectors, electrical plugs, and all electrical systems.</li> <li>Additional flexible pipe, charge 300 baht per meter (less than 1 meter, charge 1 meter)</li> <li>In the case of prefabricated walls (Precast), The customers must prepare holes to drill into the wall themselves.</li> <li>In the case of needing to drill additional holes, the charge is 500-700 baht per hole, depending on the actual jobsite conditions at the discretion of the technician team.</li> <li>In the case of a marble wall or the job site is not ready for installation. There is an entrance fee of 400 baht.</li> </ul>	600.-	-	
Island hood Internal circulation system	2,500.-	<ul style="list-style-type: none"> <li>Exclude accessories (Breaker set, power cord, power plug)</li> <li>Exclude insect mask equipment, insect chimney connectors, electrical plugs, and all electrical systems.</li> <li>Additional flexible pipe, charge 300 baht per meter (less than 1 meter, charge 1 meter)</li> <li>In the case of prefabricated walls (Precast), The customers must prepare holes to drill into the wall themselves.</li> <li>In the case of needing to drill additional holes, the charge is 500-700 baht per hole, depending on the actual jobsite conditions at the discretion of the technician team.</li> <li>In the case of a marble wall or the job site is not ready for installation. There is an entrance fee of 400 baht.</li> </ul>	900.-	-	



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Island hood External circulation system	3,000.-	<ul style="list-style-type: none"> <li>Exclude accessories (Breaker set, power cord, power plug)</li> <li>Exclude insect mask equipment, insect chimney connectors, electrical plugs, and all electrical systems.</li> <li>Additional flexible pipe, charge 300 baht per meter (less than 1 meter, charge 1 meter)</li> <li>In the case of prefabricated walls (Precast), The customers must prepare holes to drill into the wall themselves.</li> <li>In the case of needing to drill additional holes, the charge is 500-700 baht per hole, depending on the actual jobsite conditions at the discretion of the technician team.</li> <li>In the case of a marble wall or the job site is not ready for installation. There is an entrance fee of 400 baht.</li> </ul>	900.-	-	
Electric oven	750.-	<ul style="list-style-type: none"> <li>Exclude accessories (Breaker set, power cord, power plug)</li> </ul>	600.-	450.-	
Microwave - Big size	750.-	<ul style="list-style-type: none"> <li>Exclude accessories (Breaker set, power cord, power plug)</li> </ul>	600.-	450.-	
Microwave - Small size	-	<ul style="list-style-type: none"> <li>Exclude accessories (Breaker set, power cord, power plug)</li> </ul>	-	450.-	
BBQ grill	750.-	<ul style="list-style-type: none"> <li>Exclude accessories (Breaker set, power cord, power plug)</li> </ul>	600.-	450.-	
Big coffee maker	-		600.-	450.-	
Small coffee maker	-		-	450.-	
Dishwasher	750.-	<ul style="list-style-type: none"> <li>Exclude water inlet hose, breaker.</li> <li>Owner prepares the sewerage pipes and electrical plugs.</li> </ul>	600.-	-	
Floor-standing refrigerator (Hafele)	800.-	<ul style="list-style-type: none"> <li>Breaker set not included and electrical plug, The owner site must prepare.</li> </ul>	800.-	-	<ul style="list-style-type: none"> <li>Refrigerant system adds 2,800 baht (including changing dryer)</li> <li>Exclude the compressor price</li> </ul>
Floor-standing 2-door refrigerator (Hafele)	2,400.-	<ul style="list-style-type: none"> <li>Exclude the joints, water valves, and other accessories.</li> <li>Breaker set not included and electrical plug, The owner site must prepare.</li> </ul>	800.-	-	<ul style="list-style-type: none"> <li>Refrigerant system adds 2,800 baht (including changing dryer)</li> <li>Exclude the compressor price</li> </ul>
Built-in refrigerator (Hafele)	-		3,200.-	-	<ul style="list-style-type: none"> <li>Refrigerant system adds 2,800 baht (including changing dryer)</li> <li>Exclude the compressor price</li> </ul>
Floor-standing refrigerator (Liebherr)	2,000.-	<ul style="list-style-type: none"> <li>Breaker set not included and electrical plug, The owner site must prepare.</li> <li>Exclude the joints, water valves, and other accessories.</li> </ul>	1,200.-	-	<ul style="list-style-type: none"> <li>Refrigerant system adds 2,800 baht (including changing dryer)</li> <li>Exclude the compressor price</li> <li>Free moving fee for repairs In the case of in warranty</li> </ul>



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Built-in refrigerator (Liebherr)	3,500.-	<ul style="list-style-type: none"> <li>The area owner is responsible for preparing the work site.</li> <li>Breaker set not included and electrical plug, The owner site must prepare.</li> <li>Exclude the joints, water valves, and other accessories.</li> </ul>	4,000.-	-	<ul style="list-style-type: none"> <li>Refrigerant system adds 2800 baht (including changing dryer)</li> <li>Exclude the compressor price</li> </ul>
Smart Table	800.-	<ul style="list-style-type: none"> <li>Exclude electric system</li> </ul>	800-1,500.- (depend on model)	-	<ul style="list-style-type: none"> <li>Refrigerant system adds 2800 baht (including changing dryer)</li> <li>Exclude the compressor price</li> </ul>
Floor-standing wine cooler	1,500-3,500.- (depend on model)	<ul style="list-style-type: none"> <li>Exclude grounding and electrical plug</li> </ul>	1,200.-	-	<ul style="list-style-type: none"> <li>Refrigerant system adds 2800 baht (including changing dryer)</li> <li>Exclude the compressor price</li> <li>Free moving fee for repairs In the case of in warranty</li> </ul>
Built-in wine cooler (Liebherr)	3,500.-	<ul style="list-style-type: none"> <li>The area owner is responsible for preparing the work site.</li> <li>Free installation. Price for out of condition</li> <li>Breaker set not included and electrical plug, The owner site must prepare.</li> </ul>	4,000.-	-	<ul style="list-style-type: none"> <li>Refrigerant system adds 2800 baht (including changing dryer)</li> <li>Exclude the compressor price</li> </ul>
Small Appliance #1 (Breakfast maker, ice maker, water filter, pulp extractor)	-		-	450.-	
Small Appliance #2 (Hand blender, egg beater, hand grinder)	-		-	150.-	
Kitchen fittings	-	<ul style="list-style-type: none"> <li>Introduction only, free</li> </ul>	800.-	-	

#### Note

\*\* Refrigerator products: In the case of only doing this point, the model can make ice and dispense water inside. If there is a point to connect the water filter to the refrigerator, there will be an additional charge of 600 baht per point.

\* In the case of lifetime warranty If any model is discontinued or is not currently produced, it will not be covered by these warranty conditions.

\* Warranty from the date of purchase

\* Build-in installation is not accepted in any case.

\* Cancels the appointment suddenly (less than 24 hours) or the actual work site makes it impossible to proceed. There will be charge 500 baht both in and out warranty.

\*\* Labor and travel fee : Free areas are Bangkok and surrounding areas (Nonthaburi, Samut Prakan, Pathum Thani, Nakhon Pathom, Samut Sakhon)

The remaining provinces is the first 40 kilometers round-trip distance is free. Kilometer 41 onwards costs 7 baht per kilometer, measured from the Häfele showroom closest to that area.

\* Passenger boat : Areas that must travel by passenger boat, such as ferries across islands, will be charged according to actual travel costs.

\* Risk cost : 1,500 baht for areas in Yala, Pattani, Narathiwat provinces

\* The staff will inform you of the possibility of all charges in advance for consideration decide receiving the service

\* The company warranty installation and repair work 90 days, excluding problems caused by customer use or problems that are not caused by repairs, installation, and production processes.